

AMENDMENTS TO SPECIFICATION

Please amend the paragraphs [0031] of pages 13-14 of the specification, as shown in marked up form below.

a/ [0031] FIG. 6 is a schematic diagram showing still another an alternative method for accessing the database 78 of usage patterns. FIG. 6 shows the customer could orally access their usage pattern using the common telephone 56 operating on the telecommunications system 48. The customer could call an access number and retrieve their usage pattern. The customer, for example, could call a "Universal Call Control" system offered by the customer's local exchange carrier. The Universal Call Control system, in response to the customer's call, "talks" to the customer and provides information on the customer's communication services. The Universal Call Control system may audibly read the customer's usage pattern contained in the database 78 of usage patterns. The customer may then orally respond to the Universal Call Control system by simply talking into the common telephone 56 and/or by inputting data through use of the telephone keypads and dual tone multi-frequency (DTMF) tones that are understood by the Universal Call Control system. ~~If a reader desires a more detailed explanation of the Universal Call Control system, the reader is directed to U.S. Patent Application No. _____ filed _____, and incorporated herein by reference in its entirety.~~